

Switchvox® is the **best** communications system for **your business**

Digium's Switchvox® system is more than a phone system – it's the Unified Communications system that integrates all office communications, including phone, fax, chat and web mashups. SMBs that want to do more than just talk can count on Switchvox to help them easily transition from simple telephony to a feature-rich Unified Communications solution to improve productivity in their business. You can even use the IP phone or VoIP service provider of your choice – talk about flexibility!



If there's an appliance or SMB IP-PBX to beat, this is the one.

Network World

Digium Switchvox is a great choice for SMBs' VoIP needs.

CRNTech

RECOGNIZED AS THE BEST IN THE INDUSTRY.



The company behind the next innovation in telecom.

Founded in 1999, Digium is the creator and primary developer of Asterisk, the world's most popular open source telephony platform. More than one million customers in 170 countries have deployed Asterisk-based systems. Digium is committed to ending the days of expensive, proprietary telecom with our award-winning line of Switchvox Unified Communication systems. Switchvox is much more than just an office phone system. It's a revolution in business communications, putting you in control of their most important asset in your business – your voice.

For more information on Switchvox: www.smallbusinesstechnologiesinc.com 256-704-2240

Contact us by email: jkimbro@sbtinc.net



TRADITIONAL AND VOIP CALLS



By mixing VoIP with traditional calls, your business can optimize communications and save money without sacrificing features.

FAX



With Switchvox, fax is integrated so you no longer need a separate fax server. All faxes are delivered directly to your inbox! Plus, you can use the same number for calls and faxes.

VIDEO CALLING

Collaborating over long-distances has never been easier or less expensive since video phones are compatible with Switchvox.



RECORDING AND MONITORING

Great for training or auditing calls, Switchvox's recording and monitoring features are just one-click away.



CHAT (INSTANT MESSAGING)



There's a chat server built-in so that your employees can instant message each other without compromising corporate security by using a public chat service.

MICROSOFT® INTEGRATION



Seamlessly integrates with all of the fundamental applications you work in everyday, like Outlook®, Word, Powerpoint®, and Excel®.

Contact Small Business Technologies at 256-704-2240

PRESENCE

Your employees can work smarter when they have access to all office communications within a single screen. See who's in the office, and know who is on a call or away from their desk.



UNIFIED MESSAGING



With voicemail delivered to your inbox or mobile device, you can stay in communication wherever you are.

REAL-TIME INTERACTION

Switchvox's Switchboard has click-to-call, drag-and-drop transfers, and other features that make it easier than ever to communicate intuitively.



CONFERENCING

A built-in conference bridge allows all of your employees to manage their own conference rooms on-demand.

REPORTING AND CALL LOGGING

See details about all calls in your system. Custom, statistical reports can be scheduled and emailed to you automatically.



CALL QUEUES

Not just for the call center, Switchvox brings powerful call queuing functionality to even the smallest business that needs to efficiently handle inbound calls.

MOBILITY

Switchvox Mobile is an app for BlackBerry and iPhone that lets you stay connected with the most popular features of Switchvox right on your smartphone.



CRM INTEGRATION

Your sales and service organization will have customer information right at their fingertips whenever they get a phone call; what a productivity boost!

DEVELOPER FRIENDLY

Switchvox's XML-based Extend API makes it easy for a web application developer to integrate Switchvox with any web tool, without any Switchvox specific training.

